

ADAS Problem Feedback Form

Dear customers,

Thank you for choosing Autel tools. We are sorry for the troubles you have gone through using our ADAS tool and sincerely apologize for any resulting inconvenience.

Please fill out the form below or send us pictures of your vehicle and tools that contain all the listed information. The more information you provide, the faster our technicians can identify the problem and solve it for you. Your feedback would also help us improve our product further in the future. Thank you for your cooperation.

Vehicle and Sensor Information						
Vehicle Make, Model, Year *						
VIN code *						
System(s) *	□ Adaptive Cruise Control (front radar) □ Lane Departure Warning (front camera) □ Rear Collision Warning (independent rear camera) □ Night Vision □ Blind Spot Detection □ Around View Monitoring (360° camera) □ other(s) □					
Supplier(s) *	Adaptive Cruise Control (front radar)	Lane Departure Warning (front camera)	Night Vision	Blind Spot Detection	Around View Monitoring (360° camera)	Rear Collision Warning (independent rear camera)
Part number(s) *	Adaptive Cruise Control (front radar)	Lane Departure Warning (front camera)	Night Vision	Blind Spot Detection	Around View Monitoring (360° camera)	Rear Collision Warning (independent rear camera)
Tool Information (see About page on your tablet)						
Tool (Autel MaxiSys ADAS, etc.) *						
Version number*						
Serial number *						
Lib version *						
VCI software version *						
Details of Problem						
Market (EU/US/CN)*						
Describe the problem in detail (If there are more than one troubles, please provide them all.)						
Your remarks						
Contact Information						
Your location (Country)						
E-mail address						
Phone number						

Suggestions:

- 1) Items marked with * are mandatory.
- 2) If we can be of any further assistance with regards to ADAS tools then please do not hesitate to contact us in the future.



1. Lane Departure Warning (front camera)





2. Rear Collision Warning (independent rear camera)





3. Blind Spot Detection



4. Night Vision Camera





